NERC

Transmission Operator Certification Examination Content Outline

I. Transmission Operations 27 items (Recall - 6, Application - 16, Analysis - 5)

- 1. Maintain constant awareness of neighboring transmission system conditions.
- Ensure adequate transmission facilities are available to meet external and internal requirements (real-time or hourly).
- 3. Interpret SCADA-generated alarms and information, and then take appropriate actions to maintain system reliability.
- 4. Monitor performance of power system equipment and call out system personnel when appropriate.
- 5. Evaluate the extent of an outage or disturbance and develop a plan of restoration.
- 6. Direct and/or regulate the operation of the transmission system.
- 7. Ensure all tie-line limits are not exceeded.
- 8. Formulate a plan to implement corrective actions when an operating reliability limit violation is anticipated.
- 9. Formulate a plan to implement corrective actions when equipment ratings are exceeded or anticipated to be exceeded.
- 10. Initiate transmission loading relief procedures to relieve potential or actual loading on a constrained facility.
- 11. Monitor major transmission lines, flow gates, and scheduling paths.
- 12. Perform same-day reliability analysis of the electric system.
- 13. Report transmission outages to the reliability coordinators and other affected utilities.
- 14. Supervise and coordinate all activity at switching stations, generating stations, and transmission switchyards.
- 15. Utilize load flow modeling tools to determine power flow changes and optimum system configurations during normal and emergency conditions.
- 16. Implement transmission outages to ensure system reliability.
- 17. Direct and/or control transmission switching.
- 18. Adjust transmission configuration to implement proposed transmission system outage plan.
- 19. Initiate the cancellation of scheduled transmission work when system conditions require.
- 20. Maintain safe operating conditions for all persons and property within the transmission system.
- 21. Perform reliability analysis to determine impact of both scheduled and forced transmission outages.
- 22. Monitor and respond to transmission system equipment rating violations.

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- 23. Coordinate planned and unplanned transmission outages with all impacted systems to ensure transmission system reliability.
- 24. Coordinate with impacted systems, and monitor actual and/or expected operating reliability limit violations and respond as required.
- 25. Monitor bulk transmission elements to determine constraints and operating limit violations.
- 26. Direct and/or control all energization and/or modification of new or existing facilities.
- 27. Direct and/or control phase shifting transformer taps.
- 28. Monitor and operate transmission system within its designed capabilities.
- 29. Initiate control actions resulting from thermal limit violations, considering the responsiveness of the system.
- 30. Interpret relay targets, oscillograph readings, breaker operations, and field observations to determine proper restoration methods during forced outages.
- 31. Identify special operating procedures that may be necessary to maintain acceptable transmission loading.
- 32. Ensure the accuracy of current system status by updating necessary operating procedures, diagrams, and map board.
- 33. Notify others of any planned transmission changes that may impact the operation of their facilities.
- 34. Manage transmission loading by directing the redispatch of generators or reconfiguring the transmission system to mitigate impact, including the load curtailment process.
- 35. Implement corrective actions from transmission problems resulting from an underlying sub-transmission or distribution event (local reliability issues).

II. Emergency Preparedness and Operations 35 items (Recall - 7, Application - 21, Analysis - 7)

- 1. Respond to system emergencies and frequency deviations to meet local, regional, and NERC DCS requirements.
- 2. Implement system restoration procedures.
- 3. Notify appropriate personnel or departments in event of an emergency.
- 4. Perform or direct actions such as starting generation, canceling pre-scheduled maintenance, schedule interchange, or shed load to return the system to a secure state.
- 5. Respond to disturbance conditions.
- 6. Respond to requests for emergency assistance from neighboring systems.
- 7. Declare system emergencies.
- 8. Develop and/or implement contingency plans when facilities/equipment are forced out of service.
- 9. Coordinate response to system emergencies.
- 10. Request emergency assistance from neighboring systems.
- 11. Call for interruptible loads to be shed when required.
- 12. Manually shed load to alleviate system emergency conditions.



- 13. Prepare for a capacity emergency by:
 - a. postponing equipment maintenance.
 - b. reducing load.
 - c. initiating voltage reductions.
- 14. Ensure that every effort is made to remain connected to the Interconnection.
- 15. Take action as necessary to protect the system if it becomes endangered by remaining interconnected.
- 16. Apply relief measures as necessary to permit re-synchronizing and reconnecting to the Interconnection when separated from the Interconnection.
- 17. Use manual load shedding to prevent imminent separation from the Interconnection due to transmission overloads, or to prevent voltage collapse.
- 18. Test or simulate system restoration procedures to validate restoration plans.
- 19. Report any disturbances or unusual occurrences, suspected or determined to be caused by sabotage to the appropriate systems, governmental agencies, and regulatory bodies.
- 20. Following a partial or total system shutdown:
 - a. implement the appropriate provisions and procedures of the system's restoration plan in a coordinated manner with adjacent systems.
 - b. arrange for start-up and/or emergency power for generation units as required.
 - c. arrange for and utilize emergency (backup) telecommunications facilities as required.
 - d. restore the integrity of the Interconnection as soon as possible.
- 21. Comply with reliability coordinators' instructions during emergency conditions.
- 22. Monitor and periodically test normal and emergency telecommunication systems that link with interconnected systems to ensure communications are adequate and continuous.
- 23. Direct implementation of emergency procedures.
- 24. Identify and take appropriate actions when partial or full system islanding occurs.
- 25. Identify and take appropriate actions when a partial or full system voltage collapse occurs.
- 26. Test, evaluate, and operate backup control center facilities/systems as needed.
- 27. Coordinate load shedding, and load restoration with, or as directed by the reliability authority.
- 28. Implement procedures for the recognition of sabotage events on your facilities and multi-site sabotage affecting larger portions of the Interconnection.
- 29. Following the activation of automatic load shedding schemes:
 - a. restore system load as appropriate for current system conditions and in coordination with adjacent systems.
 - b. shed additional load manually if there is insufficient generation to support the connected load.
 - c. monitor system voltage levels to ensure high voltage conditions do not develop.
 - d. monitor system frequency to ensure high frequency conditions do not develop.
 - e. monitor the performance of any automatic load restoration relays.
 - f. resynchronize transmission at preplanned locations if possible.
- 30. Provide emergency services coordination for field personnel.



- 31. Implement voltage reductions to alleviate system emergency conditions.
- 32. Monitor the condition of the transmission system and respond as required (including shedding firm load) to avoid voltage collapse and/or Interconnection separation.
- 33. Direct the restoration of the transmission system following a major system outage, load shedding, islanding, or blackout.
- 34. Implement load shedding as directed by a transmission operator.
- 35. Request the reliability authority to mitigate equipment overloads.
- 36. Utilize interconnected operation services as needed to maintain system reliability.
- 37. Direct Transmission Operators to reduce voltage or shed load if needed to ensure balance in real-time.
- 38. Direct distribution providers to shed load when required for system reliability.

III. System Operations

21 items (Recall - 8, Application - 13, Analysis - 0)

- 1. Check data and verify accuracy of each metering point used by Supervisory Control and Data Acquisition (SCADA).
- 2. Analyze operations log, and oral information from system operator leaving shift.
- 3. Evaluate impact of current weather conditions on system operations.
- 4. Evaluate system conditions and apply operating guides when applicable.
- 5. Maintain a working knowledge of regional, NERC, FERC, and company specific guides, policies, and standards.
- 6. Identify operating problems and deficiencies, and recommend corrective measures.
- 7. Respond to light load conditions.
- 8. Prepare daily reports and logs generated to meet company and regulatory requirements.
- 9. Monitor system load and generation.
- 10. Verify data used in operation.
- 11. Analyze and authorize requests for equipment outages.
- 12. Communicate the status of system conditions with appropriate reliability coordination offices.
- 13. Communicate the status of system conditions with appropriate balancing authorities and/or transmission operators.
- 14. Enforce operational reliability requirements.
- 15. Operate primary and backup telecommunications systems as required.
- 16. Communicate with interconnected systems during normal and emergency conditions using established procedures.
- 17. Maintain current knowledge of power system modifications and additions.
- 18. Monitor all reliability-related system parameters, such as MW, MVAR, voltage, and amps to determine system conditions.
- 19. Monitor and control access to the control center to prevent sabotage.
- 20. Apply guidelines, including lists of utility contact personnel, for reporting disturbances due to sabotage events.
- 21. Utilize the voice and data telecommunication systems as required while adhering to Interconnection and regional operating procedures.



- 22. Monitor and respond to telecommunication alarms or failures and notify the appropriate personnel.
- 23. Monitor and validate telemetry data for accuracy.
- 24. Monitor control center systems and support equipment and call out appropriate assistance as needed.
- 25. Provide input to ensure that the operations computer database is up to date.
- 26. Develop special operating procedures to allow continued operation of the transmission system based on the results of a reliability analysis.
- 27. Monitor radio system for calls requiring response.
- 28. Respond to solar magnetic disturbance (SMD) warnings as required by system operating procedures.
- 29. Determine the cause and extent of transmission system disturbances and interruptions and the impact on other facilities.
- 30. Analyze/research any bulk system disturbances affecting your system.
- 31. Provide input to system planners to help maintain accuracy in system models used for reliability assessments.

IV. Protection and Control

5 items (Recall - 1, Application - 3, Analysis - 1)

- 1. Ensure all special protection systems and special design features are in service as needed.
- 2. Monitor and respond to alarms from status of special protective schemes.
- 3. Schedule system telecommunications, telemetering, protection, and control equipment outages to ensure system reliability.
- 4. Maintain records of special protection system, special design feature, and transmission protection system misoperations.
- 5. Ensure adequate protective relaying exists during all phases of the system restoration sequence.
- 6. Following the activation of automatic load shedding schemes, disable automatic underfrequency relays if system conditions warrant.
- 7. Arm or verify that special protection systems are armed to meet system conditions (contingencies) as needed.

V. Voltage and Reactive

12 items (Recall - 3, Application - 7, Analysis - 2)

- 1. Monitor output of units ensuring that MVAR output is within operating limits.
- 2. Monitor and analyze regional reactive reserve availability.
- 3. Monitor output of units ensuring that MVAR output is operating according to schedules.
- 4. Minimize system voltage decay and prevent cascading outages.
- 5. Schedule system voltage regulating equipment outages to ensure adequate system voltage and system reliability is maintained.
- 6. Monitor reactive reserve levels to ensure adequate reactive reserves exist and are properly located to provide for adequate voltage levels under normal and emergency conditions.



- 7. Restore reactive reserves to acceptable levels as soon as possible after use.
- 8. Monitor the status and availability of generator voltage regulators and/or power system stabilizers, and respond as required to deficiencies that may impact system reliability.
- 9. Utilize transmission line removal as a voltage control tool only if system studies indicate that system reliability will not be degraded below acceptable levels.
- 10. Coordinate operation of voltage control equipment with interconnected utilities.
- 11. Monitor the voltages, and coordinate the reactive dispatch of transmission facilities, and the interconnections with neighboring systems.
- 12. Identify and respond to conditions likely to lead to voltage collapse.
- 13. Monitor and maintain defined voltage profiles to ensure system reliability.
- 14. Utilize reactive resources from transmission and generator owners to maintain acceptable voltage profiles.
- 15. Approve system voltage regulating equipment outages to ensure adequate system voltage and system reliability is maintained.
- 16. Notify generator operators of voltage limitations, or equipment overloads that may impact, or are impacting generator operations.
- 17. Implement voltage reductions as directed by a transmission operator.

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